



Preparing your Holiday Home...

- Turn off your boiler – ensure sufficient levels of antifreeze
- Remove all duvets and pillows from beds
- Lift up heavy curtains keeping them away from condensation on the windows
- Place bowls of salt in all rooms (taking care not to over fill these)
- Ensure all skylights and windows are closed
- Remove all net curtains from windows
- Take all valuables out of your Holiday Home
- Move upholstery away from Holiday Home walls
- Remove mattresses away from Holiday Home walls
- Ensure area under and surrounding your Holiday Home is clear enabling access if we need it

DON'T FORGET! Check your Insurance Policy!

It sounds so simple, but now is the time to double check what you're covered for with your insurance. Better to be safe than sorry!

If you need further advice on winterising, please just ask, we're here to help. If you'd like any further information on anything within this leaflet, give us a call on **01745 343 606 (option 2)** or email us at winterisation@goldensandsrhyl.co.uk

GOLDEN SANDS HOLIDAY PARK Guide to winter...

Keep your Holiday Home in perfect condition when it turns cold!

Winter is almost upon us (boo!), which also means that the change in weather could pose a risk to your Holiday Home if it has not been prepared.

Whatever you do, don't leave it to chance. Nature can be very cruel and has no loyalty. Taking a risk now could cost you unnecessary £££'s in the near future and that would be the last thing you need to round off a year that has already been full of bad tidings!

Whether you are on a 8.5, 10.5 or 12-month licence there are some key things you need to consider to make sure you are one step ahead!

Have a read and take note of this information, don't be the one to get caught out with a bill for damage repair that could be avoided.

FREE SALT BOX *(moisture kit)*

If you are permitted to return to the Park in the near future, these will be available to collect from the Sales Office. Alternatively, we can put 2 packs in your Holiday Home for you – just let us know if this is required.



GOLDEN SANDS HOLIDAY PARK

Winterisation Services

We can't stress enough how important it is to be prepared for the Winter season. Over the years we have witnessed many Owners take the risk and they have had to pay the price – we are striving to ensure that this does not happen again.

We will be more than happy to advise on what is required to be done and have detailed opposite the key actions you need to take. However, we realise that doing it yourself may not be an option, particularly this year.

If you would like peace of mind or simply don't have the time, let us carry out the works for you. Have a read through the services we offer, which include:

Full Winterisation Service from just £79.95 including reconnection! or a Mini Drain Down Service for just £35 which consists of:

Our team will turn off the stopcock, make sure all sinks & plug holes are unobstructed, ensure all water taps are left open/on, remove plugs from plug holes, empty any water from the cistern, sinks, showers & bath.

Other services we offer include the following:

(see your enclosed order form for prices)

Gas & electric safety tests & certificates

Our certified team members will carry out all necessary tests and provide certificates and advice.

Portable appliance tests

All portable appliances need to be tested too, we can do this for you.

Deep clean, external washing

We will conduct a full (COVID safe) spring clean or external wash.

Carbon monoxide & smoke alarms checked/fitted

An area that many people overlook, yet so very important – make sure your Holiday Home is safe.

Full boiler service

Ensure your boiler is prepared to take the winter temperatures.

To book your Winterisation Service, Mini Drain Down Service or any of our other services, please complete the enclosed order form and send through to the Park. In addition, we recommend a number of steps you should take which are detailed overleaf. All charges will be made direct to your Owners Account.

Make a note...

If you choose to carry out the winterisation of your Holiday Home yourself, we are more than happy to advise, but **here are some MUSTS you need to carry out**, even if you're leaving your Holiday Home for just one night!

Turn off the water

Leaving your Holiday Home overnight in the Winter? Make sure you turn off your water at the outside stopcock. (99% effective in reducing risk of internal damage, run the water until it runs dry after turning off).

Lag your pipes

To help protect against frost damage (est -1 to -2 degrees max), we suggest lagging all water pipes. We can quote for this or advise.

Get a thermostatic heater for your boiler

The most expensive part to replace if it bursts is the boiler. We can supply & fit a heater designed to keep its cupboard above freezing, reducing likelihood of frost damage. Priced on request.

Check anti-freeze levels

If you're one of the many owners who have a double glazed, central heated unit you'll know the difference it can make. The only check you'll require for winter is to check the anti freeze levels are sufficient for your system, this will need to be completed by a qualified plumber.

We can arrange for this to be carried out, contact reception for more details.

If you have a 12-month licence it's no longer essential to 'winterise' or 'drain down' your Holiday Home, BUT ONLY if you intend to continue using your Holiday Home over the winter months.



If in doubt, ask!

We provide a number of services to assist in preparing your Holiday Home for the winter & can quote upon request, though advice comes FREE of charge so please never hesitate if you're unsure!