



# Park Life



## Welcome to your first email edition of Park Life - November 2019!

Hi Owners (and a huge welcome to any new Owners since our previous edition). As promised in our last newsletter, we are trying to do our bit for the environment and are moving away from print where possible. So welcome to this first online edition of our Golden Sands Owners newsletter, we hope you enjoy it!

Go grab a cuppa, put your feet up (make sure your phone/laptop/tablet is charged) and settle down for a catch up on all the latest news for what's happening at Golden Sands Holiday Park over the winter period - it's a bumper edition!

---

### THANK YOU 🍷

We wanted to start off by saying a massive thank you to our very own Golden Sands celebrities!

Mr & Mrs Eldridge  
Mr & Mrs Ford  
Mr & Mrs Hunter  
Mr & Mrs Richardson  
Mr & Mrs Salt

You really were incredible on the Channel 5 show 'Caravanning with Shane Richie' which aired last month. We have had some amazing feedback regarding the programme and your help and support really enabled us to show exactly what Golden Sands Holiday Park is all about. Thank you so much, we really appreciate it. (Can we have your autograph's when you are next passing?).



## WINTERISATION

With the winter well and truly here, we will soon be enduring freezing temperatures. You should already have received your Winterisation Pack in the post, so this is just a reminder to book in your drain down ASAP. Contact Reception to get this booked today.



### NEW FOR 2020...

If you've been on Park lately, you will have noticed that the old conservatory off the arcade has been demolished. This is part of our enhancements for 2020 to improve and extend the arcade. We will be locating our NEW under 8's soft play area into this space, which will include seating for parents. There will also be a total refurb of the existing arcade, with a new prize shop and state of the art machines.

In addition to this, we will be investing in general maintenance around the park, as we do every year. You may have already seen the increased CCTV around the Park to keep you and your belongings safe and we are in the process of finalising the plans for the winter budget, so will keep you updated when this is confirmed.



## SUBLET COFFEE MORNING

Your Sublet Pack will be sent out towards the end of this month, so keep your eyes peeled. Please do come along for a cuppa and a biscuit or two and find out all about our Sublet Scheme and how it can work for you. We will be happy to answer any questions you may have.

**Date: 15th December**

**Time: 10am**

**Venue: The Sandpiper**



## CHRISTMAS PAAARTY! 🎅

It's nearly upon us... join us for some festive spirit on **Saturday 14th December** when Santa will be visiting again this year in his very own grotto.

Tickets will be on sale from 7th December - 10th December and are priced at £5 per child. Children under 3 years old go FREE.

Come along on **Sunday 15th December** for our annual Christmas Pantomime and continue the festive spirit. This year's panto is **Aladdin**, which will be showing at 12pm. No tickets necessary.

## NEW YEAR'S EVE CELEBRATIONS

Join us at our fabulous New Year's Eve party night, with entertainment from the amazing **Blue's Brothers** and

**Zooka & Suzie K!**



**Doors open: 7pm**

**Dress code:** Fancy dress 'Movie Night Extravaganza' (optional)

**Tickets:** £10 per adult, £5 per child aged 5+ (FREE for under 5's)

Tickets available to purchase from Reception. Alternatively, you can phone to reserve your tickets. Don't forget to bring your Owner's Pass! No redemptions.

## WINTER & CHRISTMAS OPENING HOURS

As of Monday 2nd December, opening times will be as follows for the winter period...

### **Main Complex**

Fridays: 6pm - closing

Saturdays: 12pm - closing

Sundays: 12pm - 6pm

Christmas Eve: 12pm - 10pm

Christmas Day: CLOSED

Boxing Day: 12pm - closing

New Year's Eve: 10am - 4pm then 7pm - closing

New Year's Day: 12pm - closing

Please note: the Sandpiper will remain open all winter as above (from Friday evening, Saturday 12pm and Sunday 12pm onwards. However, opening times will depend on demand.

### **Swimming Pool**

Fridays: 12pm - 4pm

Saturdays & Sundays: 10am - 4pm

CLOSED: Friday 3rd January - Friday 7th February 2020 for annual deep cleaning & maintenance.

### **Owners Enquiry Centre**

Open daily from 10am - 4pm.

CLOSED: Friday 20th December - Saturday 4th January.

Please note: it's at this time of year that our team take their annual leave, so the team will be split across the weeks.

### **Reception**

Open daily from 10am - 4pm.

CLOSED: Christmas Day, Boxing Day, New Year's Day.

Please note: again, some of our staff may be on holiday during this time but there will be someone on hand to assist with any enquiries.

### **Security**

Security will be operating as normal. The Security phone will be manned on Christmas Day for EMERGENCIES ONLY.

**Please note: Gas bottles will be available up until 12pm on Christmas Eve. We will not be providing gas bottles/maintenance on Christmas Day, Boxing Day or New Year's Day.**

## SITE FEES DISCOUNT - UP TO £350 OFF

Pay your site fees in full before **31st December 2019**, and get **£350 off** the cost.

For any questions, or to make a payment, please call Nikki in Accounts.



## PARK LICENCE CLOSURES

A reminder that **Seabreeze will close at 4pm on Wednesday 13th November 2019** and **Beachfield will close at 4pm on Tuesday 14th January 2020**.

Please remember to empty your fridges and freezers of food, as we will be testing and servicing the electric supplies so your appliances will be switched off from time to time.

Alarms will not be affected as they will run off the battery until the electricity is back on. CCTV will remain operational throughout.

**Don't forget to get that Winterisation booked!**



## OWNERS CALENDAR



We are pleased to welcome the lovely Carly back with us - if you see her around make sure you give her a big Golden Sands welcome.

Carly is busy booking up all the entertainment acts for next year. Owners calendars will be sent out in January and you will also be able to download them from the Owners section on our website.

### 2020 PRIVATE REGISTRATION FORMS

Our 2020 Registration Forms are now available to collect from Reception or give us a call and we can email them to you so that you can print at home.

Please remember that **all Owners with guests staying in their caravan are obliged to complete this form** and return it to Reception. Many thanks for your cooperation with this.



## JANUARY SALE



We are kicking off the New Year with  
**caravans from only £7,995!**

We will also have some **massive savings** on new **2020 models**.

These offers won't be around for long, so pop in and see us if you would like some more information.

### GRITTING

Keeping you safe is always of utmost importance to us, so as soon as the frost hits we will be out with the gritters.

We will try and keep you posted in advance of when we are gritting via our Facebook Owners page, however, this is not always possible.

Just a reminder that the grit is not good for our four-legged friends, So please be mindful of this.



## INSTAGRAM



We have a lovely following on Instagram (hopefully you are among them) and we would like to share more about our Park and what it's like to stay here.

So if you ever have any pics that you wouldn't mind us sharing - just post them on Instagram and tag us **@goldensands\_rhyl**.

We may even give out the odd prize of two for those who are good at sharing!

### GENERAL MANAGER SESSIONS

Come along and have a chat with Laurie at one of his General Manager meetings. It's a great opportunity to catch up and raise any questions you may have. The next dates are: **18<sup>th</sup> and 19<sup>th</sup> January 2020**.



## STAFF AWARDS



As this year comes to an end, we would like to thank all our staff for the hard work they do throughout the year. Also, huge congratulations on the following staff for their awards:

Manager of the Year - George Bowers (Ents)  
Employee of the Year - Vicky Gallagher (Reception)  
Team Player of the Year - Sean McCue (Maintenance)  
Most Improved - Chelsea Parkinson (Reception)  
Best New Comer - Tyler Bartlett (Ents)  
Unsung Hero - Debbie Shaw (Caravan Sales)  
Ultimate Employee (most hours worked) - Cameron Treadwell (Maintenance)  
Sunshine Award (always happy) - Dan Constanzo (Complex / Bar)  
Mr Muscle (ultimate cleaner) - Yvonne Armstrong (Linen/Housekeeping)

### THAT'S ALL FOLKS!

All that remains for us to say for now is...

Enjoy the festive season. We are sure we will see you around the Park and look forward to enjoying a Christmas drink with you soon.

The Golden Sands Team



## BREAKING NEWS



Hot off the press: Last night saw the 13th annual awards ceremony hosted by Hoseasons to recognise UK holiday destinations who are the best in the industry.

We are delighted to announce that Golden Sands Holiday Park was the runner-up for the 'Family Fun for Wales' award and also for the 'UK Food Choice' award.



**WELL DONE TEAM GOLDEN SANDS!**



Thank you all for a wonderful 2019, Here's to an even better 2020!



**Golden Sands**  
HOLIDAY PARK  
The place for happy holidays