

## GOLDEN SANDS HOLIDAY PARK

# Guide to winter...

### **Keep your caravan in perfect condition when it turns cold!**

Yes it's that time again, nights are longer and the weather's getting colder... winter is just around the corner!

With it, although it brings the excitement of Bonfire Night, Father Christmas & New Year celebrations, brings some cold snaps of weather which could damage your caravan holiday home if it's not been prepared!

Whatever you do, don't chance it. Nature can be very cruel and has no loyalty.

We were caught out a few years ago and make a point of NEVER AGAIN!

Whether you're on a 8 ½ , 10 ½ month or 12-month licence and whether you are or aren't looking to use your caravan holiday home over the winter period, there are certainly some key points to be aware of to make sure you're one step ahead!

**Have a read and take note of this leaflet, don't be the one to get caught out and having to pay ££s to fix any damage!**

**FREE  
SALT BOX**

*(moisture kit)*

available from the  
Sales Office from  
end of October!

## GOLDEN SANDS HOLIDAY PARK

# Winterisation Services

It's really important you prepare your caravan for the winter. Over the years we've witnessed many owners 'take the risk' and they unfortunately had to pay the price, we strive for this to never happen again!

We'll be more than happy to advise on what needs to be done and have detailed overleaf the key points to carry out.

But if you really want peace of mind or simply don't have the time, let us carry the works out for you and read through the services we provide, which include:

**Winterisation service from just £69.95**  
including re-connection!

### **Other services we offer include the following:**

*(see your enclosed order form for prices)*

#### **Trace heating**

No more frozen pipes! An electrical current goes through the pipes as soon as the temperature gets too cold.

#### **Gas & electric safety tests & certificates**

Our certified team members will carry out all necessary tests and provide certificates and advice.

#### **Portable appliance tests**

All portable appliances need to be tested too, we can carry out these also.

#### **Deep clean, external washing**

Let us carry out a full spring clean or external wash leaving you time for yourself!

#### **Carbon Monoxide & smoke alarms checked/fitted**

An area that most people miss, yet so very important. Make sure your holiday home is safe.

To book your 'Winterisation Service' or 'Trace Heating' and see other services available, please complete the enclosed order form and send through to the park. In addition we recommend a number of other steps you should follow and these are detailed overleaf. All charges will be made direct to your owners account.

# Make a note...

If you choose to carry out the winterisation of your caravan yourself, we are more than happy to advise, but **here are some MUSTS you need to carry out**, even if you're leaving your caravan for just one night!

## Turn off the water

Leaving the caravan overnight in the Winter? Make sure you turn off your water at the outside stopcock. (99% effective in reducing risk of internal damage, run the water until it runs dry after turning off).

## Lag your pipes

To help protect against frost damage (est -1 to -2 degrees max), we suggest lagging all water pipes. We can quote for this or advise.

## Get a thermostatic heater for your boiler

The most expensive part to replace if it bursts is the boiler. We can supply & fit a heater designed to keep its cupboard above freezing, reducing likelihood of frost damage. Priced on request.

## Check anti-freeze levels

If you're one of the many owners who have a double glazed, central heated unit you'll know the difference it can make. The only check you'll require for winter is to check the anti freeze levels are sufficient for your system, this will need to be completed by a qualified plumber.

We can arrange for this to be carried out, contact reception for more details.

**If you have a 12-month licence it's no longer essential to 'winterise' or 'drain down' your caravan, BUT ONLY if you intend to continue using your caravan over the winter months.**



## If in doubt, ask!

We provide a number of services to assist in preparing your caravan for the winter & can quote upon request, though advice comes FREE of charge so please never hesitate if you're unsure!

# Preparing your Caravan...

- Turn off your boiler – ensure sufficient levels of antifreeze
- Remove all duvets and pillows from beds
- Lift up heavy curtains keeping them away from condensation on the windows
- Place bowls of salt in all rooms (taking care not to over fill these)
- Ensure all skylights and windows are closed
- Remove all net curtains from windows
- Take all valuables out of the caravan
- Move upholstery away from caravan walls
- Remove mattresses away from caravan walls
- Ensure area under and surrounding the caravan is clear enabling access if we need it

## **DON'T FORGET!** Check your Insurance Policy!

It sounds so simple, but now is the time to double check what you're covered for with your insurance. Better to be safe than sorry!

If you need further advice on winterising, please just ask, we're here to help. If you'd like any further information on anything within this leaflet, give us a call on **01745 343 606** or email us at [winterisation@goldensandsrhyl.co.uk](mailto:winterisation@goldensandsrhyl.co.uk)